




**NATIONAL SERVICE SCHEME
UNIVERSITY OF DELHI**

NSS HELPDESK – CONTRIBUTING IN THE FIGHT AGAINST COVID

(An initiative of National Service Scheme for Teaching, Non-Teaching & Support Staff and their families of the University of Delhi)

The on-going COVID -19 pandemic has been raging across the nation since early 2020. People – elders, youngsters and now even children across demographic profiles and communities have been ravaged and devastated by this highly infectious disease. The **NSS volunteers of the colleges of the University of Delhi** have stepped up to the challenge and launched a smart initiative at this difficult times to interface between service providers and the DU fraternity in need of COVID related information through awareness platforms and social media based on Instagram handle, Whatsapp groups, Whatsapp App, Twitter etc which are being updated in real time. The helpline is an endeavour to provide a ready reckoner to the DU fraternity and families about **COVID related emergency services to include testing centres, COVID dedicated hospitals and bed availability, ambulance services, oxygen support etc.** The Govt has rightfully identified that the only way to fight the devastating second wave is through an aggressive vaccination program. The helpline educates and encourages the process of registering and getting the jab at a centre nearest to them. Issues of home isolation, food delivery and nutrition to build up immunity and counseling are also being addressed.

We assure all members of the DU family that we are with them in their fight against COVID – ‘Together We Will Win’.

SERVICES	TIME SLOT	CONTACT NUMBERS	
OXYGEN	8:00 AM – 02:00 PM	8114464101,7060896214, 8882742282,9818138743	
	02:00 PM – 08:00 PM	9599373046,9267926403, 8882742282,9818138743	
BEDS & VENTILATORS	8:00 AM – 02:00 PM	8595998566,9654253558, 8882742282,9818138743	
	02:00 PM – 08:00 PM	6397280564,7678207162, 8882742282,9818138743	
AMBULANCE	8:00 AM – 02:00 PM	8076740690,9310095904,9315792011	
	02:00 PM – 08:00 PM	8595091039,9560292927,9315792011	
FOOD SUPPLIES	8:00 AM – 02:00 PM	7011355727,8368970323,8882076601	
	02:00 PM – 08:00 PM	9540721651,9953840332,8882076601	
COUNSELING & AWARENESS	8:00 AM – 02:00 PM	9690673527,8287659676,9868899758	
	02:00 PM – 08:00 PM	9560143346,7742267820,9868899758	
HELPLINE	ANY TIME	 HELLO DU at 8114464101	Whatsapp App

DISCLAIMER

This initiative is an effort by NSS volunteers and NSS Programme Officers to aid and augment information and awareness on COVID. Though the data and facts are being verified, the accuracy and authenticity may need further verification by users. Info available in open domain is being collated at one place so as to assist users to access required information. This is purely a voluntary service to community in the crisis of COVID and the helpdesk offers no assurances.